



## Alliant online banking 101

Setting up your online banking access, resetting a locked account and navigating online banking using a desktop, tablet or mobile phone web browser.

### Alliant online banking login page

You can access the online banking login page by clicking "Online Banking" at the top of Alliant's homepage, [alliantcreditunion.org](http://alliantcreditunion.org). Or, you can navigate directly to [alliantcreditunion.com/onlinebanking](http://alliantcreditunion.com/onlinebanking).

### Enrolling in online banking

On the login page, click **1** "Enroll Now" below the Secure Sign-In form, then follow the prompts to confirm your identity and create your online banking username and password. For your protection, you should not use a username or password that you use on any other website. Note: Your online banking username and password will also be used to log in to the Alliant mobile banking app.

### Locked account?

If you've accidentally locked your account, go to the login page and click the **2** "Forgot username/password?" link. Then click the **4** "Reset Access" button and follow the prompts to confirm your identity and reset your account access.

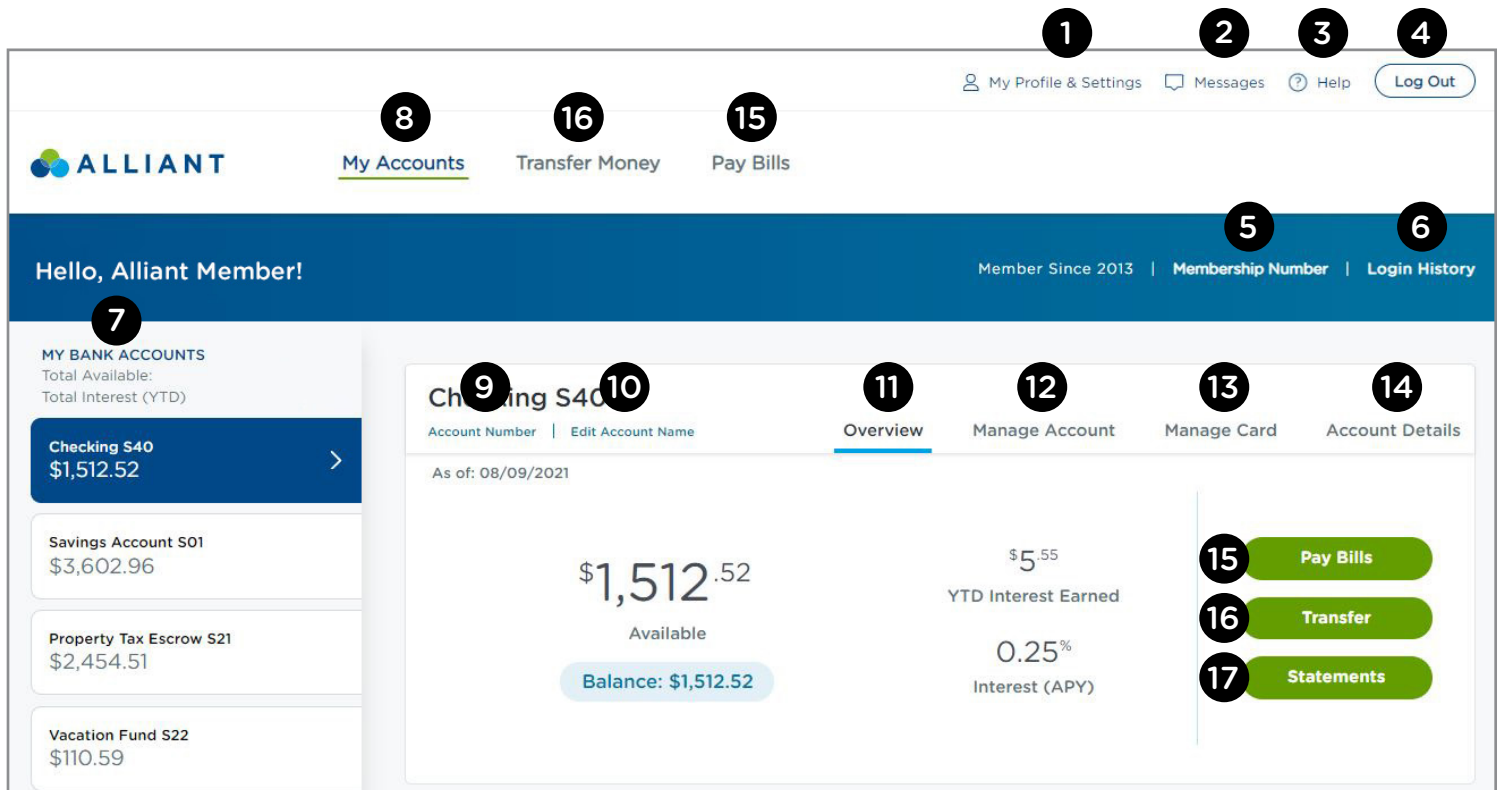
### Forgot your username or password?

If you've forgotten your Alliant online banking username or password, it's easy to get back up and running so you can bank online. On the Alliant online banking login page, click the blue **2** "Forgot username/password?" link. On the forgotten username or password page, click the **3** "Recover Username" button to receive a reminder of your username or click the **4** "Reset Access" button to reset your password. After clicking either button, you'll be prompted to verify your identity before recovering your username or resetting your password.

### Online banking login page

### Forgotten username/password page

# Online banking dashboard



- 1. My Profile & Settings.** Update or view your online banking settings and personal info like your address, emails and phone numbers.
- 2. Messages.** Send a secure message to our member care team when you have a question about a transaction or your account(s).
- 3. Help.** View online banking FAQs.
- 4. Logout.** Log out of online banking.
- 5. Membership Number.** Click this link to view your 10-digit Alliant member number.
- 6. Login History.** Click this link to access a list of your recent account logins to help protect yourself from fraud.
- 7. My Bank Accounts.** View your total deposit account balances and year-to-date interest earned (Note: Certificates, IRAs and ESAs are listed lower on the screen).
- 8. My Accounts.** The default screen when you log in to online banking, the My Accounts page displays all your accounts in the left column. Click on any listed account to view transaction details on the right.
- 9. Account Number.** Click to view your account number.
- 10. Edit Account Name.** Create a custom name for your checking and supplemental savings accounts.
- 11. Overview.** This main account screen, shown above, displays your balance, interest rate and year-to-date interest.
- 12. Manage Account.** Access account management options (varies by account type).
- 13. Manage Card.** Report lost/stolen debit or Savings ATM cards, dispute transactions, order new cards, set travel notifications, and change your PIN.
- 14. Account details.** View rate, joint owners, interest earned, and more.
- 15. Pay Bills.** Use Bill Pay to:
  - set up payees
  - make a one-time payment
  - set up recurring bill payments
- 16. Transfer.** Set up one-time or recurring money transfers:
  - From one Alliant account to another Alliant account
  - From an Alliant account to/from an account at another financial institution.
- 17. Statements.** Click to view your last 18 months of statements:
  - Alliant account statements
  - Alliant Visa credit card statements
  - year-end Visa spending summary
  - tax statements